



Complaints Procedure

If you would like to comment about any aspect of our services please contact Dr Nicholas J Chard in the practice, or call us directly. If you are not happy with the response you received from us you are entitled to raise the matter verbally or in writing with your Primary Care Trust.

You can get support with making a complaint from: NHS Dental Services, The Complaints manager of Patient Liaison Services (PALS) at our PCT, your local independent Complaints Advocacy Service (ICAS), Citizens Advice or [visit www.dh.gov.uk](http://www.dh.gov.uk)

For private dental services you can contact The Dental Complaints Service on 08456 120 540 or visit www.dentalcomplaints.org.uk